

## Repair Authorisation Form

Please print (black and white is fine) and complete this form and enclose it with your machine

Laptop Make \_\_\_\_\_ Laptop Model \_\_\_\_\_

Serial No \_\_\_\_\_ Passwords \_\_\_\_\_  
optional optional (BIOS and/or Windows Passwords)

Power Supply (not cable)  Carry Case Other \_\_\_\_\_

Fault Description \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Your name \_\_\_\_\_ Company name \_\_\_\_\_  
optional

Address \_\_\_\_\_

Telephone \_\_\_\_\_ Mobile \_\_\_\_\_ Email \_\_\_\_\_  
optional

I authorise Electronic Island UK Ltd. to examine the above laptop and provide an estimate for repair. I agree that if a repair can be made for £70+VAT or less Electronic Island UK Ltd. may proceed with the repair. If the repair cost will exceed £70+VAT an estimate will be provided prior to work being carried out.

I agree that if at any stage I decide not to proceed with the repair a handling charge of £35+VAT will be incurred and that this charge will include the cost of returning the machine to me. I have read and understood the Repair Terms and Conditions as detailed at <http://www.e-island.co.uk/download/RepairAuthorisationForm.pdf>

Signed \_\_\_\_\_

Date \_\_\_\_\_

Print Name \_\_\_\_\_

If you are sending more than one laptop please complete a separate form for each machine.

**Send machine with this form to:**

Electronic Island UK Ltd.  
Laptop & PC Solutions, 22, Tooting Bec Road, London SW17 8BD

Tel : 020 87671955 | Fax: 020 87675560  
URL: [www.e-island.co.uk](http://www.e-island.co.uk) | Email: [info@e-island.co.uk](mailto:info@e-island.co.uk)